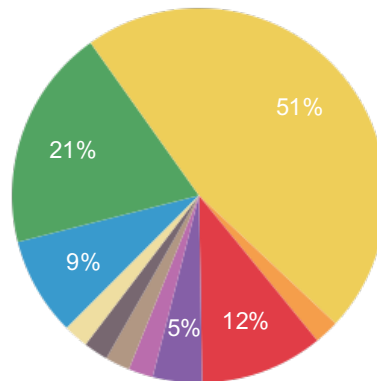


Sondaggio soddisfazione utente

Q1

Di quale servizio/i ha usufruito durante la sua visita?
For which service/s did you come in for on your last visit?

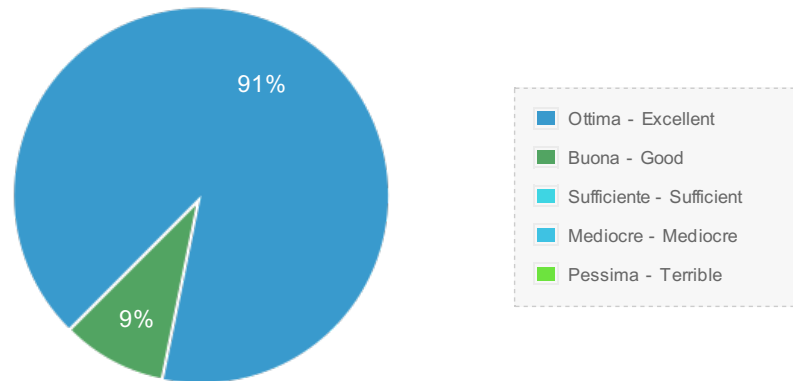
Answered: 43 Skipped: 0



Q2

Come ha ritenuto la qualita' del servizio ricevuto?
How would you rate the quality of the service received?

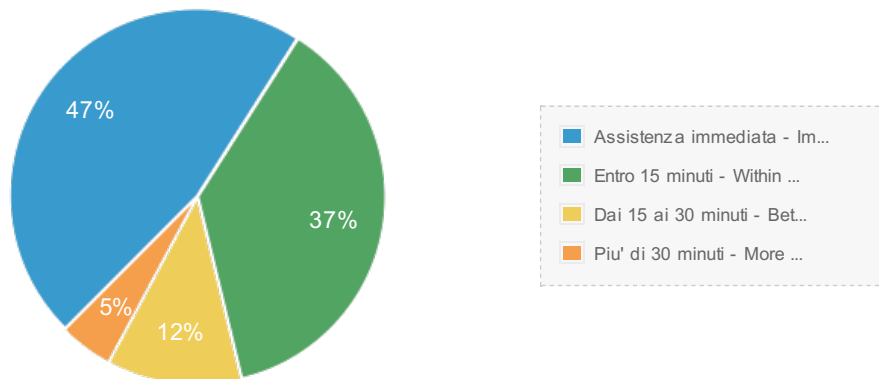
Answered: 43 Skipped: 0



Q3

Quali sono stati i tempi complessivi di attesa per il servizio ricevuto?
What was the total waiting time for the service received?

Answered: 43 Skipped: 0



La preghiamo di inserire commenti o possibili suggerimenti diretti al miglioramento dei servizi.

Please leave comments or recommendations aimed at bettering our services.

Answered: 21 Skipped: 22

1 . Inserito da A.T. - 1 marzo 2016 - senza commenti

2 . Il servizio e l'assistenza ricevuta oggi sono stati veramente ottimi, specialmente l'aiuto del signor S. L., il quale ha dedicato molto tempo a spiegarmi nel dettaglio come dovevo preparare al meglio un documento per la traduzione

3 . Ottimo servizio, molto veloce e molto cordiale!

4 . It was a very good meeting. Quick and easy and Mr. C. was very good at answering any questions I had.

5 . I visited to apply for a codice fiscale. My experience could not have been better, both on a professional and personal level. Thank you again.

6 . gentilissimi ed efficienti!

7 . I was completely satisfied with the assistance I received. I found the individual helping me very informative and thorough.

8 . Impiegata molto gentile ed efficiente, ottimo servizio, grazie!

9 . Thanks to Mr. C.

10 . I wish it were easier to book an appointment and not have to wait five months to actually have the meeting. Mr. C. was very helpful and I know what to do next. Thank you

11 . La signora B. C. e' davvero una persona stupenda. Colgo l'occasione per ringraziarla ancora una volta per tutto.

12 . Rendere un minimo piu' evidente la posizione (acensori/piano) del consolato. All'ingresso non hanno idea di dove il consolato sia.

13 . All staff was very welcoming and professional. I was treated with respect and care. The consul who helped me was friendly, helpful and very competent. I was impressed with the service. Thank you. E. P.

14 . Mr. C. was very helpful and informative during my meeting with him. It was a pleasure to meet with him to review my application for citizenship. Thank you.

15 . Your service yesterday was timely, pleasant, and professional. Thank you"

16 . I wanted to thank you for the exceptional service your Consulate staff has provided me over the years. C. within the office of Ufficio Affari Sociali has assisted me in understanding and translation of documents from my Mother's pension.

17 . semplificare eventuali cambi di indirizzo/i Ossequi

18 . Mr C.C. was very helpful. He was focused and efficient.

19 . The service we received was wonderful. Everyone was helpful, gracious, polite, and informative.

20 . I was very pleased with your service; it was a pleasure!

21 . La persona che e' all'accoglienza sembra la meno adatta al compito...un sorriso, anche mezzo , non guasterebbe. Talmente glaciale da creare disagio. Immagino solo come possa accogliere i vecchi Italiani trapiantati da 30/40 anni.