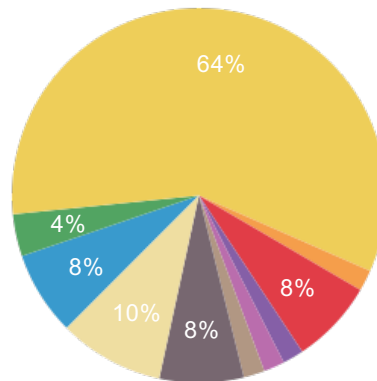


Sondaggio soddisfazione utente

Q1

Di quale servizio/i ha usufruito durante la sua visita?
For which service/s did you come in for on your last visit?

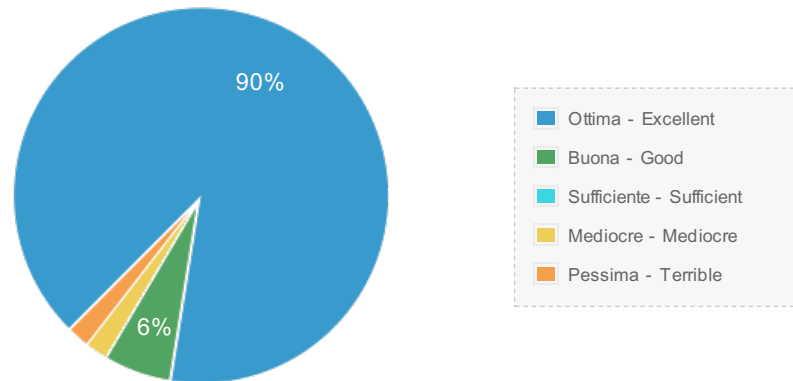
Answered: 50 Skipped: 0



Q2

Come ha ritenuto la qualita' del servizio ricevuto?
How would you rate the quality of the service received?

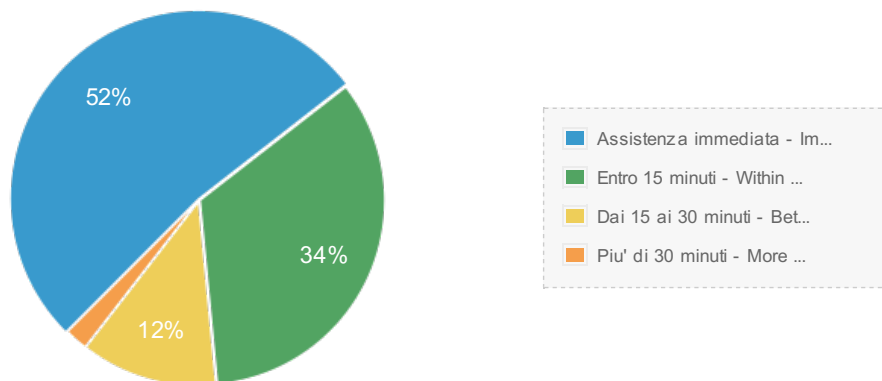
Answered: 50 Skipped: 0



Q3

Quali sono stati i tempi complessivi di attesa per il servizio ricevuto?
What was the total waiting time for the service received?

Answered: 50 Skipped: 0



Q4

La preghiamo di inserire commenti o possibili suggerimenti diretti al miglioramento dei servizi.

Please leave comments or recommendations aimed at bettering our

services.

Answered: 29 Skipped: 21

- 1 . sarebbe bene poter scegliere l'ora dell'appuntamento. attualmente si puo' scegliere solo il giorno
- 2 . The service at the consulate was excellent.
- 3 . Tutto impeccabile. Servizio rapido, accurato e molto professionale.
- 4 . servizio eccellente continuato come state facendo per un migliore futuro per i nostri connazionali a presto D.C.
- 5 . Tutto era perfetto
- 6 . I had all the information I need, and the officer was very competent and clear.
- 7 . Very good
- 8 . Il personale del consolato e' stato molto efficiente e professionale. Servizio eccellente!!
- 9 . Il servizio e stato molto buono e professionale, personale gentile e disponibile. Grazie
- 10 . No comments
- 11 . Overall a very smooth and positive experience. Fast, friendly, and efficient. Many thanks!
- 12 . I could not renovate my passport: the Italian Consulate in Chile didn't reply one question. I set the appointment in May. I travel to Europe tomorrow without my passport. Recommendation: solve these problems beforehand. Technology might help
- 13 . sono rimasto molto contento del servizio ottenuto. Grazie mille
- 14 . Congratulations, amazingly efficient and user friendly service, staff was extremely competent and helpful
- 15 . La Dott.ssa P. e' stata molto professionale ed efficiente
- 16 . I was very pleased with the experience.
- 17 . more information on the website, lacks a lot of information you need for passports, visa, and citizenships
- 18 . The service was great!
- 19 . I think it would be nice to answer questions when someone calls instead of just saying go on our website.
- 20 . Our arrangement via AACU"PI has been very good. Thanks especially to N.D.B.!
- 21 . Ringrazio davvero il collaboratore dell'Ufficio Passaporti che ha prontamente risolto il mio disagio circa la dichiarazione di accompagnamento per i miei figli in Italia che dovevano raggiungermi. Cortesia e celerità esemplari.
- 22 . I would not change anything--The service was excellent.
- 23 . Missed 3 hours of work to drive there wait for 1:30 hours because the passport system wasnt going through and they didnt know why. Now i need to miss more work to gopick up the passport because they wouldnt mail it to me
- 24 . Nessun suggerimento . per quanto mi riguarda funziona abbastanza bene. Grazie.
- 25 . maybe offer a guest wifi - am anche senza - che piacere trovare questo livello di efficienzaa gentilezza e calore!! Complimenti!!!! =) - inserito A.T.
- 26 . Exceptional service received at front desk, and also by the notary office employee. My wife and I were very pleased.
- 27 . This morning I had an appointment with B. C. & N. D.B. to pick up visas for a group of visas for scholars with fellowships at Villa I Tatti in Florence, Italy. N. & B. were prompt, friendly, and well organized.
- 28 . As always, I was treated with respect and kindness. Senor D.C. was most efficient and pleasant.

29 . Mr. G. D. C. is fantastic. He's is polite and always a pleasure meeting him.