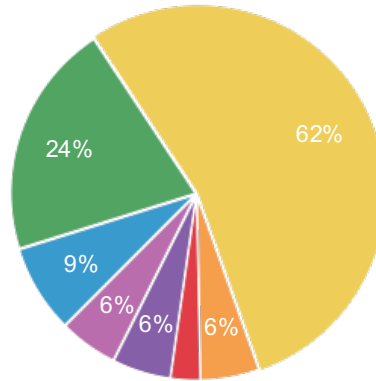


Sondaggio soddisfazione utente

Q1

Di quale servizio/i ha usufruito durante la sua visita?
For which service/s did you come in for on your last visit?

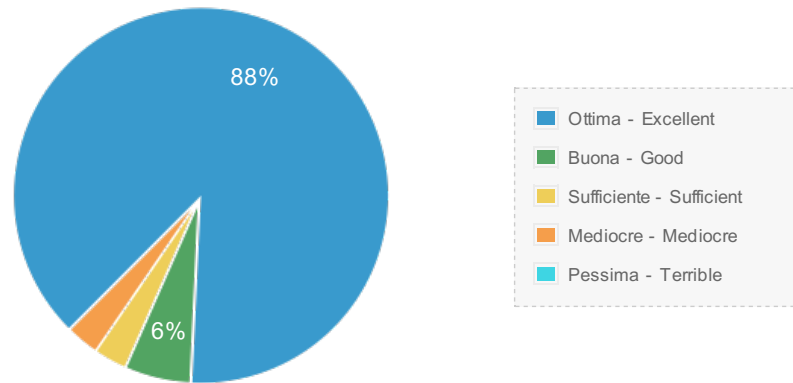
Answered: 34 Skipped: 0



Q2

Come ha ritenuto la qualita' del servizio ricevuto?
How would you rate the quality of the service received?

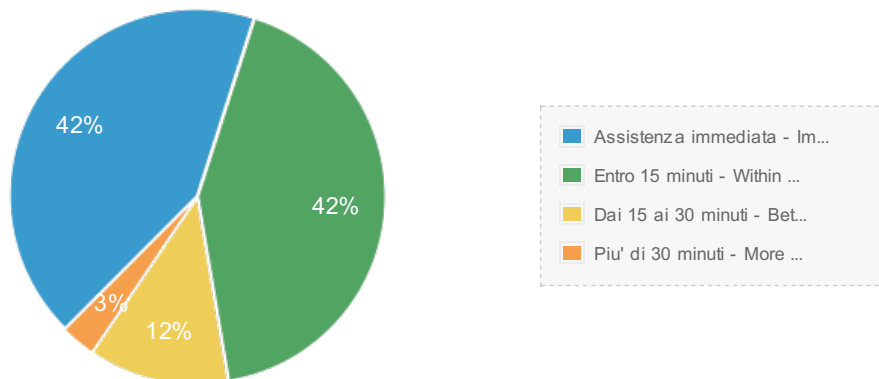
Answered: 34 Skipped: 0



Q3

Quali sono stati i tempi complessivi di attesa per il servizio ricevuto?
What was the total waiting time for the service received?

Answered: 33 Skipped: 1



La preghiamo di inserire commenti o possibili suggerimenti diretti al miglioramento dei servizi.

Please leave comments or recommendations aimed at bettering our services.

Answered: 17 Skipped: 17

- 1 . Staff were extremely helpful, cuourteous and very professional. I am very happy with the services received.
- 2 . Sarebbe utile per quei cittadini che abitano 3 ore di distanza di poter avere un;alternativa quando bisognano servizi consolari che sia nel giro di un'ora o meno. Grazie
- 3 . Ho ricevuto un ottimo trattamento quindi non ho suggerimenti grazie
- 4 . Signor C. is patient and helpful. He responded to emails immediately, and always answered his phone to take my questions.
- 5 . Everyone was courteous and helpful. Thank you!
- 6 . Trovo inaccettabile che non sia possibile contattare l'ufficio passaporti direttamente via telefono,
- 7 . Submitted form 2 days before, the clark did not check it and sent back incorrect information back.
- 8 . Sono rimasto molto contento per la puntualita' ed il servizio
- 9 . excellent process, professional people
- 10 . G. was very pleasant and courteous during our visit for obtaining EU passport.
- 11 . Nothing, I'm very pleased. Thank you for your help!
- 12 . see my email to N.D.S.
- 13 . Ottima assistenza
- 14 . Everyone was very friendly and quick! Both times I've been here have been great!
- 15 . Great Improvements!
- 16 . Inserito da A. T. 26/01/2016 - Senza commenti
- 17 . Just excellent. Friendly and efficient service.